COMM**UNITY**

Februar 2019

COMM-UNITY EDV GMBH
SOLUTIONS FOR MUNICIPALITIES

PROFILE

Comm-Unity is one of the leading companies for e-government solutions in Austria. Comm-Unity develops and implements solutions for cities and communities.

Solutions from Comm-Unity are used by more than **500 municipalities and associations of local authorities.**

Our portfolio consist of **software, hardware, support, consulting and education.**

More than **100 employees** and **30 years of experience!**

COMM-UNITY EDV GMBH
Milestones

COMM-UNITY
THE AUSTRIAN eGOVERNMENT EXPERTS

FORMATION OF STED
- IT Services for Styrian municipalities
- Subsidiary of Raiffeisen-Landesbank

COMM-UNITY EDV GMBH
- Merger of the 4 municipal (STED, STS, KUB, GEMsoft) IT-Service-Providers

PUBLICWARE-HR
- Payroll accounting as a central service.
- More than 8.000 employees

FIRST GO-LIVE
- Micheldorf/Hirt (Carinthia)
- 1.054 citizens

1979	1990+	2001(32 MA)	2004 (44)	2009 (54)	2010 (58)	2013 (59)	2017 (94)

FORMATION STS, KUB, GEMSOFT
- IT-Services for municipalities in Styria, Burgenland and Carinthia

LMR
- Software development together with the ministry of internal affairs.
- More than 1.900 municipalities

GEMEINDE-ORGANISATOR
- A new, innovative solution for municipalities based on SAP
- More than 110 municipalities

mehr als 100 Umstellungen

GEORG IN LARGE CITIES
- Go-Live in an Austrian state capital
- 125.000 citizens

OUR SERVICES
Variety of services

DEVELOPMENT & CONSULTING

- Software development
- Mobile Apps (Workforce, Time Mgmt., …)
- Java Enterprise Application (Web, Rich Client)
- SAP, ABAP
- SAP Consulting
- 20 employees

IT-SERVICES

- about 2.700 clients supported
- IP telephony
- Application Management(P&I, SAP, OpenText, Java Enterprise)
- 14 employees

SUPPORT & EDUCATION

- SAP CCoE
- Support/Hotline (GeOrg, IKS, GEMsoft, LMR, …)
- More than 40.000 tickets per year
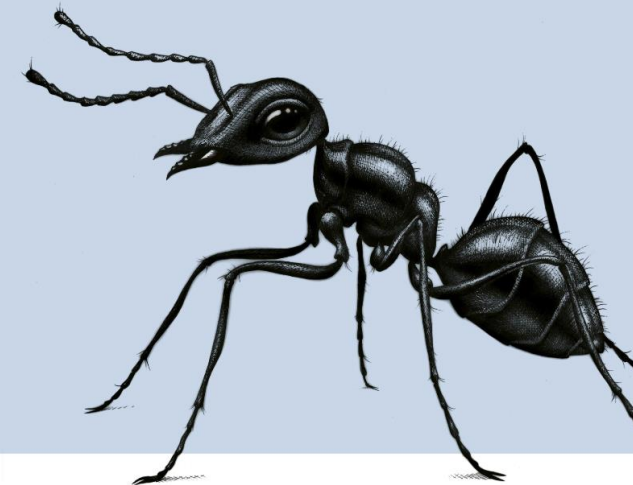- About 10.000 consulting hours/year
- 29 employees

ROLL-OUT

- GeOrg Roll-Out
- Data-Cleansing and Migration
- GeOrg/SAP Go-Live in cities and local communities
- about 50 Go-Lives per year
- 8 employees

HELFEND
LÖSUNGSORIENTIERT
UNKOMPLIZIERT
wie die Ameise

A NEW SOLUTION FOR MUNICIPALITIES

- Objectives:
    - **Data quality**
      (using all the central austrian registers – central register of residents, register of company names, central register of associations, real estate database, …)
    - **Software as a service**
      (private public cloud)
    - **Digital Processes**
      (digital tranformation of existing processes, eletronic-government)
    - **Accounting for the next decade**
      (cameralistics vs. double-entry bookkeeping)

FULL-SERVICE FOR YOUR ADMINISTRATION

… a new QUALITY in Data Administration

- Fully automated matching with the central registers
  - central register of residents, register of company names, central register of associations, real estate database etc.
- All modules, application use the same data
- Once correct, allways correct
- Data can be used by different departements, municipalities or associations of local authorities

E-GOVERNMENT ON THE HIGHEST LEVEL

... a new EFFICIENCY in your communication

- Communication and correspondence can be done faster, easier and cheaper
- All documents can be delivered (printed or eletronically) directly out of GeOrg. All documents get a digital signature and become archived compliant to auditing requirements.
- Data, records and documents are connected and stored in on single place/database
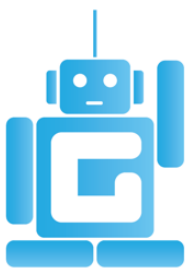
BEST IN PUBLIC FINANCIAL ACCOUNTING!

... more CERTAINTY for your financial management

- **Integrated three-component-system** instead of cash based accounting
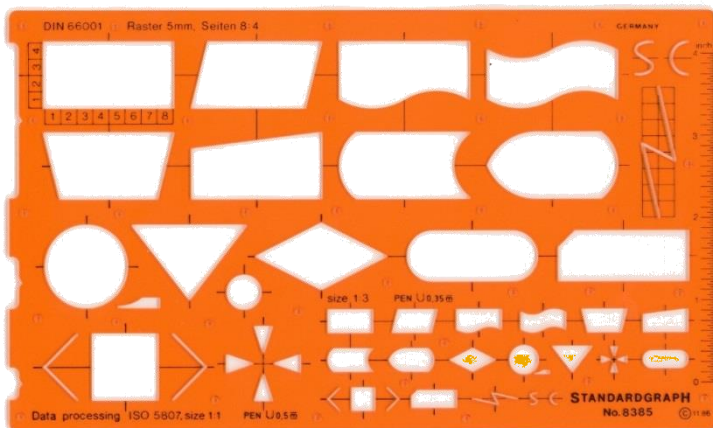- Well prepared for the **local government budgeting and accounting reform**

GEOrG ... ONE FOR ALL

public sector **SOLUTIONS for municipalities**
based on SAP ERP

flexibility

< 400
citizens (1 user)

> 286.000
citizens (400 users)
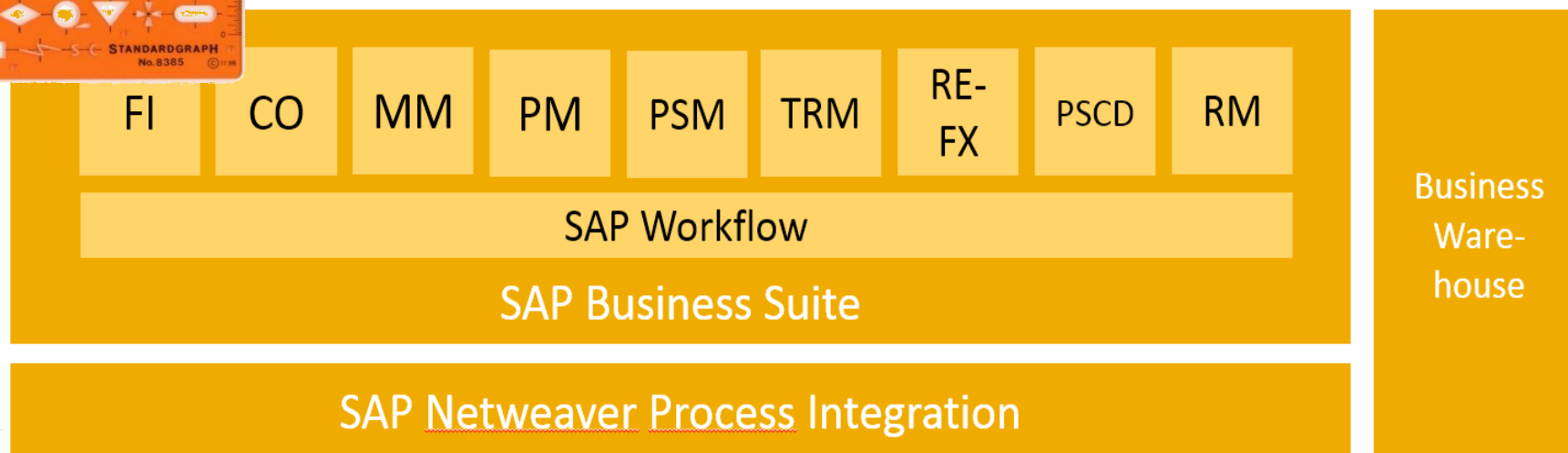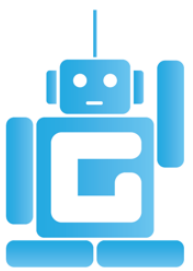
FI	CO	MM	PM	PSM	TRM	RE-FX	PSCD	RM

SAP Workflow

SAP Business Suite

SAP Netweaver Process Integration

Business Ware-house

GEORG ... AT A GLANCE
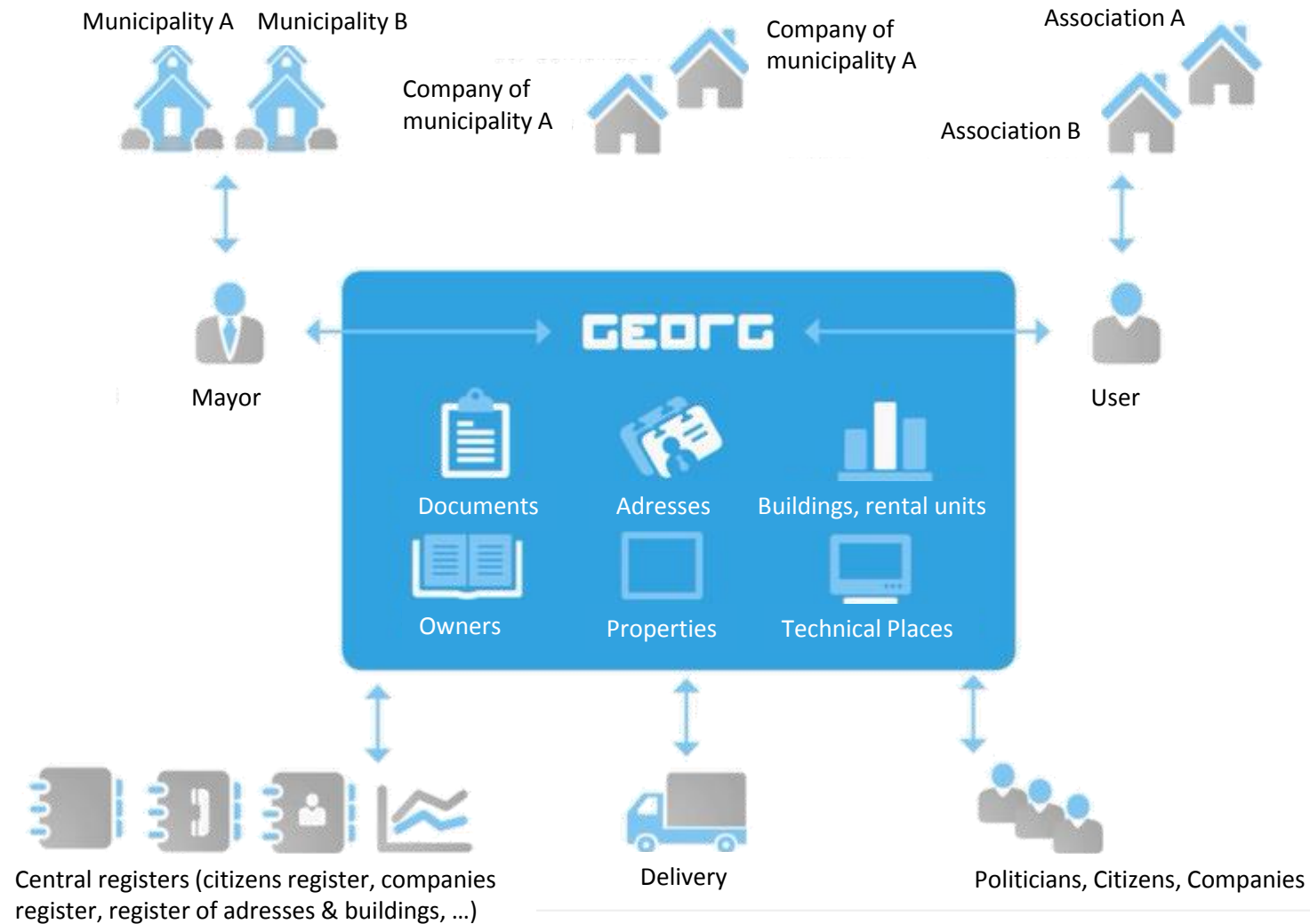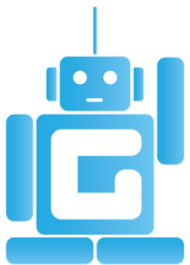
GEORG MODULES

- One **integrated solution** for all aspects of local administration
  - Features can easily be extended by a wide range of modules:
    - Roles and permissions
    - Document management, archiving
    - Output management (central printing, postal/eletronic delivery)
    - Digital Invoice Processing
    - Public accounting
    - Taxes and fees (property taxes, waste, water, sewage, playschool, …)
    - Records management (general, building authority, …)
    - Cash office
    - Cost accounting
    - Procurement
    - Maintenance
    - Communication to central registers
    - GIS integration
    - Interfaces to several third party applications
    - …

STATUS
one solution in one data center

3.255.856 architectural objectsObjekte

form the basis for the automated supply of owners, land, buildings

1.832.010 contracts

are administrated within the system

4.225.020 letters

have been printed in the centralized print office

3.014 User

are registered in the system

192 municipalities

are working with GeOrg

14.791.645 archived documents

the front-runner of all municipalities already archived moren than 77.039 documents

48.639.857 posting lines

have been computed with 169.829 statements of account. 83% without interaction from the users

1.719 parallel user sessions

are opened each day

GeOrg runs!
all values were determined in February 2019

COMM-UNITY REVAMPING USER EXPERIENCE WITH SAP FIORI CLOUD


https://youtu.be/fPj86Z_65HU

IMPLEMENTING GEORG

DATA-MIGRATION, GO-LIVE

- Go-Live within only one week!
  - Data-migration process in stages
    1. Fetching data, inserting into standardized data pool
    2. Migration Tool (developed by Comm-Unity)
       - consistency check
       - repeatable processes
       - test data-migration
    3. Data-migration
       - checklists for each step during data-migration process
       - flexible enhancements
  - Experience from more than **200 Go-Live projects**!

7 days!!!

start   Finish
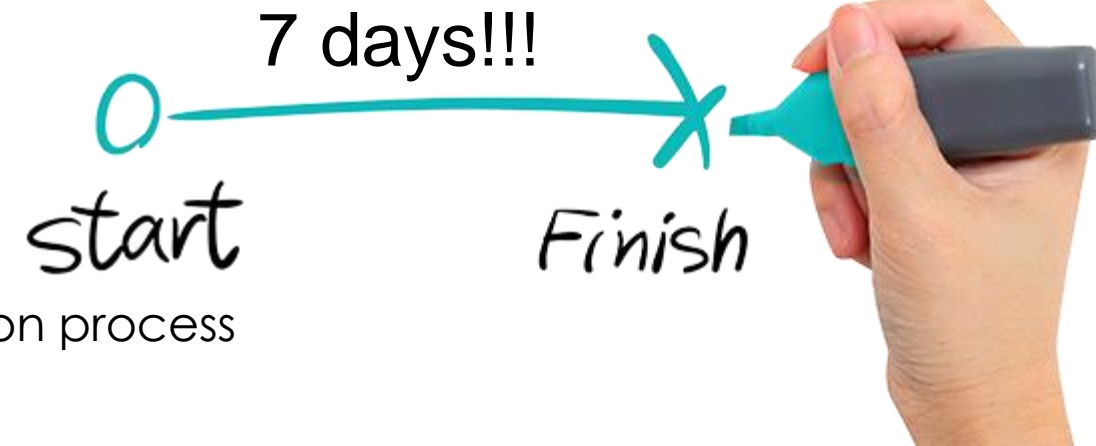
DATA MIGRATION SPRINT

IMPLEMENTATION GEORG	MONTH-1				MONTH 1				MONTH 2				MONTH 3				MONTH 4			
	1	2	3	4	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
SPRINT				◆																	
Analysis situation, Initial setup					CU																
Mig-**preparation** Phase I																					
Mig-**preparation** Phase II, Optimization, Customizing							local community/CU														
Data Migration, Post processing																CU					
Go-Live																	◆				
Training																		local community/CU			

OPERATION - INFRASTRUCTURE
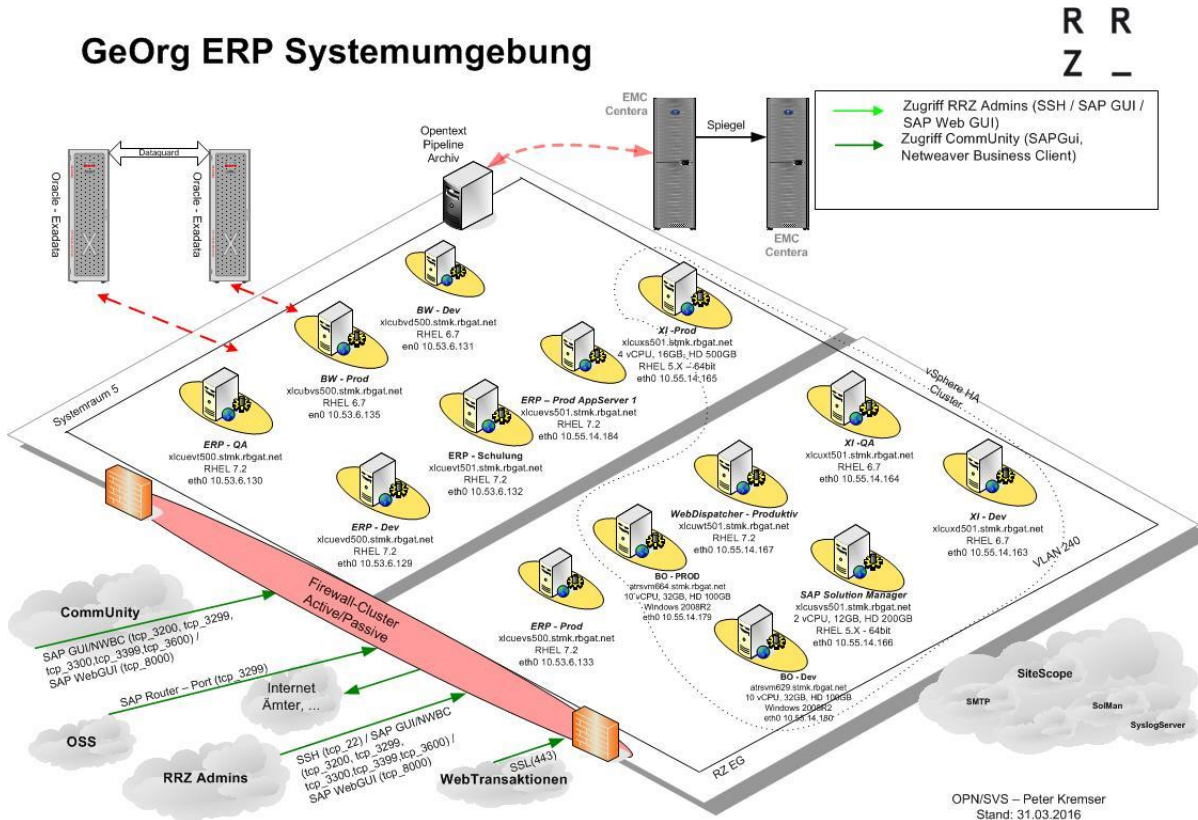
RRZ: Raiffeisen Rechenzentrum GmbH

OPERATION – TRANSPORT SYSTEM

Raiffeisen Data Center

4-system environment

- CED: Development
- CEQ: Quality
- CES: Education
- CEP: Production

RRZ: Raiffeisen Rechenzentrum GmbH

GeOrg - digitalization for the public sector
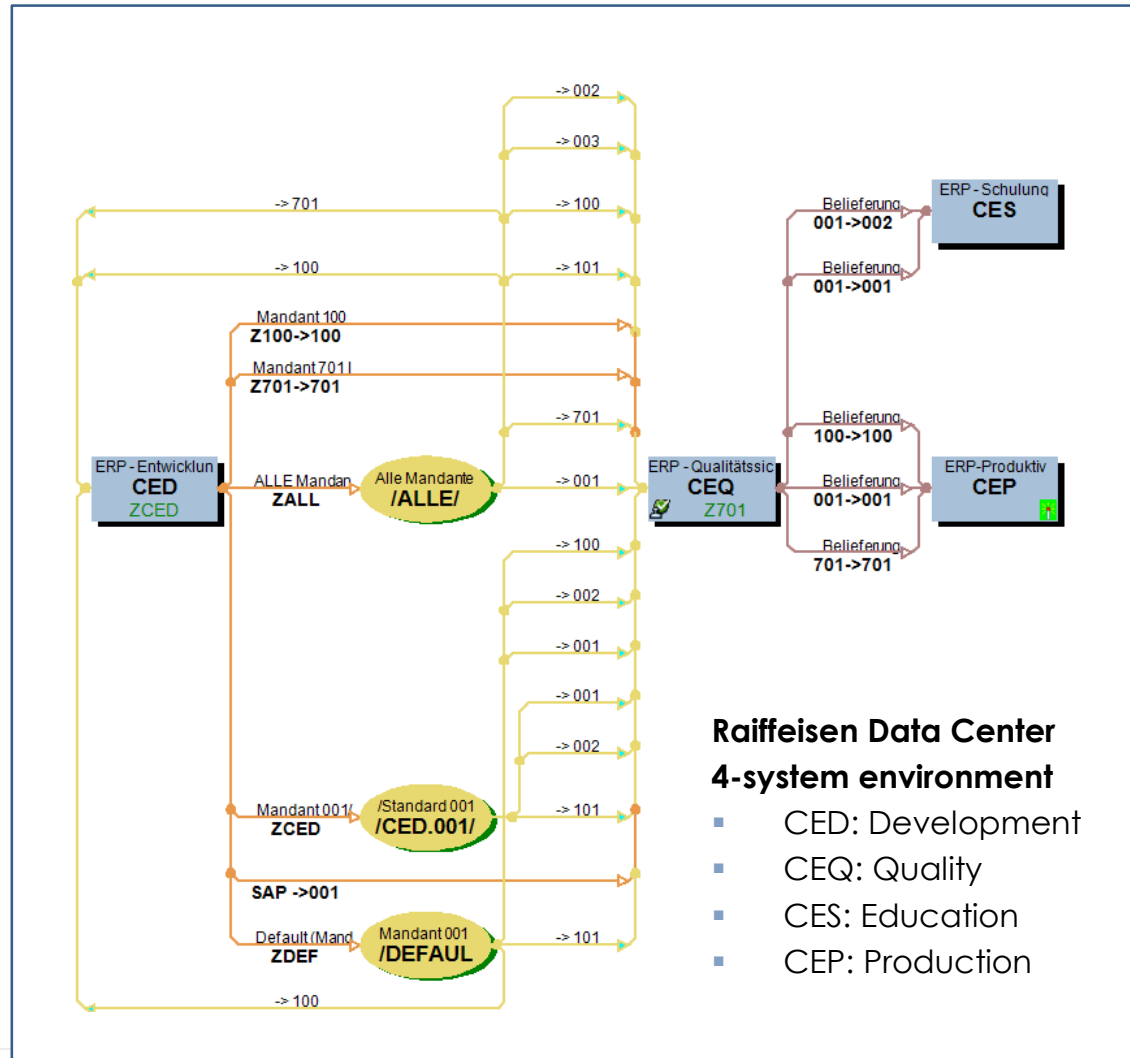
Thank you for your attention!

COMMUNITY
THE AUSTRIAN eGOVERNMENT EXPERTS

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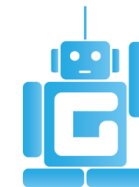T +43 3136 800
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GEORG ... 360° Public Sector Management